



THE GROUNDING PLACE PSYCHOLOGY

Term of Use: The Grounding Place Psychology website (<https://www.thegroundingplace.com.au/>)

Owner & Practice Manager: Kristie Scudds

Date of Issue: 29th November 2025

Review Date: as required and 29th November 2026

Acceptance of Terms

By accessing or using the website of The Grounding Place Psychology (“we”, “us”, “our”) at [<https://www.thegroundingplace.com.au/>] (“the Website”), you agree to comply with and be bound by these Terms of Use, our Privacy Policy, and any other notices or policies published on our Website. If you do not agree with these Terms, you must not use our Website.

Information Disclaimer

The content on this Website is provided for general information and educational purposes only. It does not constitute a client-psychologist relationship, provide medical, or health advice, diagnosis, or treatment, and should not be relied upon as such. For professional advice, diagnosis, or treatment, please consult a registered health practitioner.

If you are experiencing a crisis or emergency, call 000 or Lifeline on 13 11 14 immediately.

Use of Website

You agree to use the Website in accordance with all applicable laws and regulations of Australia and South Australia. You must not:

- Use the Website for any unlawful purpose or in a way that infringes the rights of others;
- Interfere with the operation, security, or functionality of the Website;
- Upload or transmit malicious code, viruses, or harmful material;
- Attempt to gain unauthorised access to any part of the Website, accounts, or networks.

Professional Standards and Advertising

The Grounding Place Psychology and its practitioners are registered under the Health Practitioner Regulation National Law (South Australia) Act 2010.

We comply with the Australian Health Practitioner Regulation Agency (AHPRA) Advertising Guidelines. This means:

- We do not publish testimonials about our services.
- We do not make misleading claims or create unreasonable expectations of benefit.
- We do not encourage unnecessary use of psychological or health services.

If you believe any content on our Website breaches these standards, please contact us immediately.



THE GROUNDING PLACE PSYCHOLOGY

Intellectual Property

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You may view, download, and print content for your personal, non-commercial use only. You must not reproduce, modify, distribute, or otherwise use any content from this Website without our prior written consent.

Privacy

We are committed to protecting your privacy in accordance with the Privacy Act 1988 (Cth) and the Australian Privacy Principles. Our collection, use, and disclosure of personal information is governed by our Privacy Policy [see Privacy Policy] which forms part of these Terms of Use. Please review our Privacy Policy for more information.

Third-Party Links

Our Website is linked with our secure platform Zanda" for the purposes of booking online and collecting your name, phone number and email. It may contain links to third-party websites for your convenience. We do not endorse, control, or accept responsibility for the content, privacy practices, or policies of any third-party websites. Accessing third-party sites is at your own risk.

Limitation of Liability

To the extent permitted by law, The Grounding Place Psychology, its owners, employees, and agents are not liable for any loss, damage, or expense (including indirect, incidental, or consequential loss) arising out of or in connection with your use of, or inability to use, the Website or any content on the Website.

Nothing in these Terms of Use excludes, restricts, or modifies any consumer guarantee, right, or remedy conferred by the Australian Consumer Law or any other applicable law that cannot be excluded, restricted, or modified by agreement.

Indemnity

You agree to indemnify and hold harmless The Grounding Place Psychology, its owners, employees, and agents from and against any claims, liabilities, damages, losses, or expenses (including legal fees) arising out of or in connection with your use of the Website, your breach of these Terms, or your infringement of any rights of a third party.

Complaints

If you have a concern or complaint about our services, you may contact us directly. You may also contact the Health and Community Services Complaints Commissioner (HCSCC) of South Australia:

<https://www.hcsc.sa.gov.au/>.



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Changes to Terms

We may update these Terms of Use from time to time by posting the revised version on the Website. Your continued use of the Website after any changes indicates your acceptance of the updated Terms.

Termination

We reserve the right to suspend or terminate your access to the Website at any time, without notice, if you breach these Terms of Use or for any other reason.

Governing Law

These Terms of Use are governed by the laws of the State of South Australia, Australia. You agree to submit to the exclusive jurisdiction of the courts of South Australia.

Contact Us

If you have any questions about these Terms of Use, please contact us at:

The Grounding Place Psychology

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Approved by:

Kristie Scudds

Owner and Psychologist

Signature:

Date: 25th July 2024